

## Briefing: Trust update

**Briefing for:** Health Overview and Scrutiny – Southwark and Lambeth

**Date** January 2015

**Subject** Update on elective inpatient orthopaedic and gynaecology services at Orpington Hospital and the Princess Royal University Hospital

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## 1. Introduction

It has now been some time since elective inpatient orthopaedic and gynaecology services began to be provided at Orpington Hospital and the Princess Royal University Hospital (PRUH) respectively.

The rationale for relocation of these services is still very relevant as demand for our services continues on an upward trajectory. Impact on the availability of beds in the key areas of general medicine and critical care remains impacted by emergency admissions levels. In putting our patients first it is important that we take measures to manage this pressure. We have already done this in a number of areas with these elective changes being a specific example.

An update on the progress following the move was last provided in October 2014. This report provides a further update of the current status and covers specific requests for information.

Overall the services are attracting a growing number of patients and the satisfaction scores remain high. Patients using the service at Orpington Hospital for example have not experienced any cancellations and the site has very recently been given a five star rating on NHS Choices.

## 2. Patient choice and numbers

The choice of using these services is discussed with patients during consultations including patient transport arrangements. We have now formalised these discussions with all our consultants now using a bespoke pro forma. Numbers of patients choosing to use the services are as follows. We do not currently hold data on patients who have chosen to remain at Denmark Hill but this is something we will work towards capturing for future reporting.

### Elective inpatient orthopaedic

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By the end of December 2014 we had seen 3,160 patients since the opening of the service at Orpington Hospital. Length of stay continues to be low with the maximum stay at three days. The service has grown steadily and we are now operating at full capacity with three operating theatres, 23 inpatient beds and around 12 procedures every day with plans to increase this to 14.

#### Southwark

A total of 195 Southwark elective, inpatient orthopaedic patients had their procedures at Orpington hospital.

#### Lambeth

A total of 249 Lambeth elective, inpatient orthopaedic patients had their procedures at Orpington hospital.

### Elective inpatient gynaecology

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The gynaecology service at the PRUH has seen 988 patients since opening.

#### Southwark

A total of 52 Southwark elective inpatient gynaecology patients have had their procedures at the Princess Royal University Hospital.

#### Lambeth

A total of 25 Lambeth elective inpatient gynaecology patients have had their procedures at the Princess Royal University Hospital.

## 3. Waiting times and cancellations at KCH, Denmark Hill

We have made progress in the reduction of waiting times for orthopaedic surgery at Denmark Hill, making more beds available on the site. When comparing 2014 with the previous year they are lower. The average waiting time in 2014 was 68 days compared to 103 days in 2013. This equates to a reduction of around four weeks. Additionally we have reduced the number of patients waiting over 18 weeks by more than half.

There has also been some reduction in cancelled procedures due to the availability of beds, down by 28 in 2014 compared to 2013.

#### 4. Patient transport

King's provides transportation to Southwark and Lambeth patients who choose to attend Orpington Hospital and the PRUH. To date we have received not any formal complaints or had any issues raised with us regarding this transport.

#### 5. Patient feedback

On 14 November 2014 King's attended a meeting convened by Healthwatch Lambeth, Southwark and Bromley for residents to ask us questions about the changes. The session was well attended with representation across the three boroughs and we were able to address a range of issues. See appendix 1 for an outline of the comments raised and our responses.

#### **Orpington Hospital – Boddington, Orthopaedic ward**

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##### **Friends and Family Test**

The most recent Friends and Family test scores for the orthopaedic (Boddington) ward at Orpington Hospital are:

**October:**

95% would recommend their friends or family to have treatment on Boddington Ward  
3% would not recommend their friends or family to have treatment on Boddington Ward

**November:**

97% would recommend their friends or family to have treatment on Boddington Ward  
0% would not recommend their friends or family to have treatment on Boddington Ward

#### **Princess Royal University Hospital - Surgical 8, Gynaecology ward**

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##### **Friends and Family Test**

The most recent Friends and Family test scores for the gynaecology (Surgical 8) ward at PRUH are:

**October:**

100% would recommend their friends or family to have treatment on Surgical 8  
0% would not recommend their friends or family to have treatment on Surgical 8

**November:**

96% would recommend their friends or family to have treatment on Surgical 8  
4% would not recommend their friends or family to have treatment on Surgical 8